

Policyholder guide to the guard.me experience



Submit a claim

REAL PEOPLE. REAL SOLUTIONS. **REAL LIFE.**

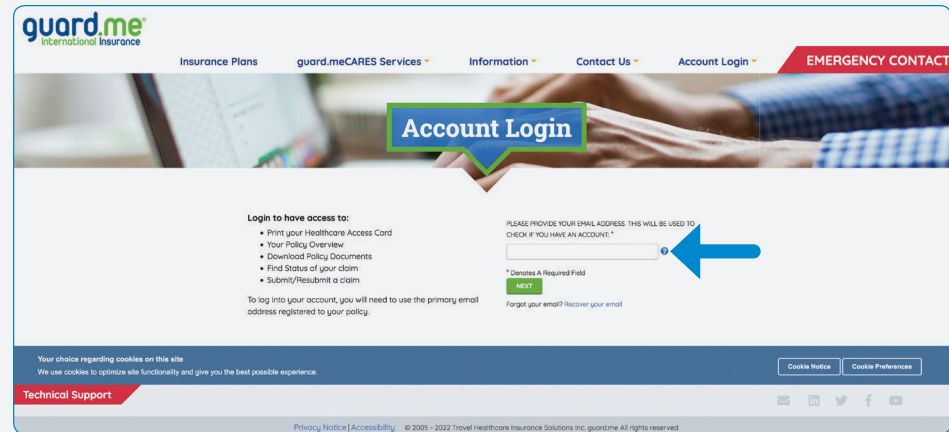
Last updated: 22/08/2022

guard.me[®]
International Insurance

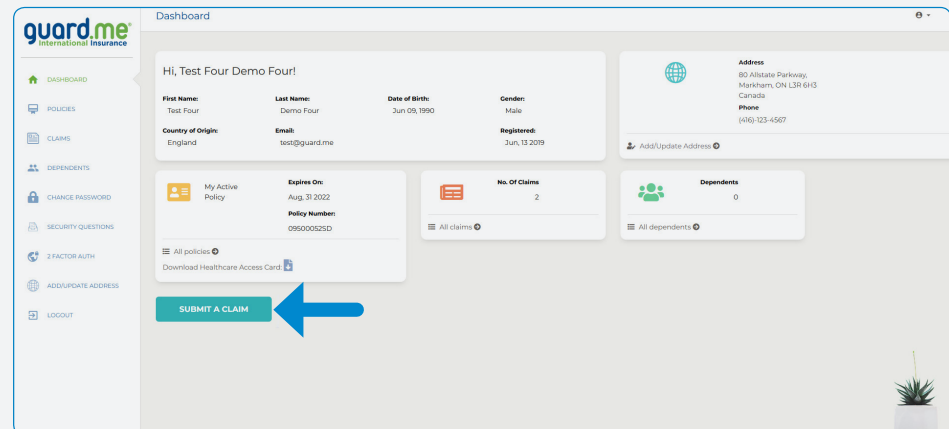
Submit a claim

Step 1: Log in to your account using the following link:
<https://www.guard.me/login.php>

Note: Ensure that you have accepted all cookie preferences for the account login to be visible.



Step 2: From the Dashboard, click on the **SUBMIT A CLAIM** button.



Submit a claim

Step 3: Here are a list of all your policies. Under the **POLICY NUMBER** column, locate the required policy and click the **select policy** link beside the policy number. Answer the filter questions and follow the on-screen prompts to submit your claim. Should you need assistance, our Customer Care Team can be reached 24/7 at 1-877-873-8447 (Toll Free) or 905-752-6200.



- DASHBOARD
- POLICIES
- CLAIMS
- DEPENDENTS
- CHANGE PASSWORD
- SECURITY QUESTIONS
- 2 FACTOR AUTH

Select Policy

Select Policy to Submit a Claim

**Client Name:**
Test Four Demo Four

Date of Birth:
Jun 09, 1990

Email Address:
test@guard.me

POLICY NUMBER		STATUS	START DATE	END DATE
09500052SD	select policy	Open	Jun 10, 2022	Aug 31, 2022
09092396SD	select policy	Expired	Jan 01, 2022	Apr 30, 2022
2931-4256048-S	select policy	Expired	Dec 01, 2020	Nov 30, 2021
2931-3125823-S		Expired	Jun 06, 2019	Oct 31, 2019

*Cannot submit a claim on policies that have ended over a year ago